



REPLY TO
ATTENTION OF:

DEPARTMENT OF THE ARMY
HEADQUARTERS, 49TH GROUP
3300 B AVENUE BLDG 9305A
FORT LEE, VIRGINIA 23801-5119

AFFL-GC

22 July 2009

SUBJECT: Group Command Policy Letter #2 – Group Commander’s Open Door Policy

1. REFERENCE: AR 600-20, Army Command Policy, 18 March 2008.
2. I know that the chain of command works diligently to address the welfare of the Soldiers and civilians assigned to the 49th Group. There nevertheless may be occasions when an individual desires to raise an issue with a higher commander. It is important to demonstrate our genuine concern for the morale and welfare of our personnel by granting such access under these circumstances.
3. Commanders at all levels will establish an open door policy which allows members of their command to discuss personal and professional issues, concerns, or problems. Prior to taking advantage of a commander’s open door policy, individuals should first attempt to have their immediate chain of command resolve and address the issues.
4. If an individual has an issue that cannot be resolved by anyone in their chain of command or feels that taking the issue to their chain of command would be inappropriate, the individual may inform the Group Executive Officer that they desire to bring this issue to my attention. My staff will direct the individual to the proper agency for help, and if appropriate, arrange an appointment to see me.
5. This policy will not be used to circumvent existing judicial, non-judicial, administrative processes or established change of command. Requests to see me by individuals who are the subject of these proceedings will be referred to the Office of the Staff Judge Advocate, which will advise on the appropriateness of the request.

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6. Point of contact for this policy is the Group Deputy Commander, 734-6084.

“49ERS ALL THE WAY!”



M.C. STEPHEN CHERRY IV
COL, LG
Commanding

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